



## Dormitory Education from the Aspect of Effective Dormitory Management

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### Article Info

#### Article history:

Received 6 June 2024

Received in revised form 15

July 2024

Accepted 5 August 2024

#### Keywords:

Management

Boarding

Dormitory

### Abstract

*This research aims to find out about good dorm management. The type of research used is qualitative research with a literature study or literature review approach. The data collection technique used is a literature study, where researchers obtain it from journals, books and other printed media that are in accordance with the research objectives. The results of this research are that dormitory management consists of 4 management functions, namely 1. Planning; each person in charge of the room makes rules for each room to maintain order, 2. Organizing; make detailed assignments for dormitory residents, 3. Implementation; implement the program that has been created and 4. Supervision; Activities carried out to see the process of dormitory management that is ongoing or being implemented.*

## Introduction

Education is a fundamental phenomenon in human life, so it can be said that wherever there is human life, there must be education, even in the simplest form. (Thanks to Hidayat & Abdillah, 2019). Currently, the influence of globalization is quite large in the world and has a different impact on the life of every human child. In this era of globalization, a child really needs guidance from the people around him so that he does not go astray. Like parents and teachers who always accompany their children in their daily lives (Kirsch et al., 2023).

To create quality students, it also starts with good education management in schools. According to Griffin's expression in *Batlanjery*, the education management process clearly includes a good planning process, an implementation process according to a predetermined plan, an organizing process and implementation, supervision and evaluation (Batlanjery, 2016). This management function is very important to be considered as an effort to create an optimal educational process and improve the quality of education as well as the quality of good and qualified graduates (Siswanto, 2015). management or executive application in the management, regulation and allocation of resources in the world of education, especially in educational institutions or institutions at various levels (Lawan et al., 2020).

The concept of dormitory management which includes planning, organizing, implementing, and supervising has been carried out by the dormitory management. The optimization of management functions to the management of the dormitory will help the management in achieving the main goals of a dormitory (Guangqian, 2023).

Dormitories are a solution to improve the quality of schools and the quality of superior graduates. Boarding schools must be able to encourage their students to develop character, *soft skills* and *hard skills*, as well as a sense of discipline (Baehaqi & Murdiono, 2020). Research conducted by Bass (2014) shows that boarding schools aim to develop various aspects of students to benefit the wider community. Another research conducted by Yusuf et al. (2021)

shows that pesantren play an important role in the eradication of juvenile crime because the pesantren management system is applied intensively to develop personality as well as learn skills and abilities to build a spirit of success among students. In the process of boarding schools, it must be accompanied by an educational management process where this management is urgent as a collaborative process to achieve the mission or goals that have been set together and facilitate educational management activities (Fernandes & Singh, 2022).

## **Methods**

The qualitative method with a library research approach was chosen because it allows researchers to gain an in-depth understanding of dormitory management through a comprehensive literature review. By examining various sources such as journals, books, research reports, and scientific articles, authors can gather reliable and relevant information to support their analysis.

The data collection process through literature search is carried out carefully to ensure that the information collected is in accordance with the research objectives. Researchers seek information on the basic concepts of dormitory management, related theories, and best practices in dormitory management. In addition, researchers are also looking for examples of case studies or previous research that can provide valuable insights into their understanding of effective dormitory management.

Using this approach, researchers can devise a solid framework for understanding the basic concepts of dormitory management and apply this knowledge in the context of their research. The results are expected to provide a deeper insight into how good dormitory management can improve the quality of life and learning for its residents.

## **Results and Discussion**

### **Planning**

Planning is a crucial initial stage in dormitory management that aims to achieve the goals that have been set. According to Bibri et al. (2020), planning involves identifying activities that will be carried out in the future to achieve the desired results. In the context of dormitory management, planning is not just about making room rules and policies, but also involves a deep thought process to create an environment conducive to the formation of the character of the residents.

In the context of dormitory management, planning includes various aspects, such as financial planning, rule planning, and activity planning. For example, in financial planning, dormitory management needs to formulate the right strategy to manage dormitory funds to be efficient and effective. This includes fair and adequate rental pricing, as well as measurable and transparent management of expenses. According to Poon et al. (2004), good financial planning will help dormitories to allocate resources more efficiently and avoid unnecessary waste.

In addition, rule planning is also an important part of dormitory management. Dormitory managers need to make clear rules that are acceptable to all residents. This regulation must take into account the needs and interests of all parties involved, and must have clear sanctions for violations. Thus, the planning of these rules not only creates order, but also shapes the character of the dormitory residents. According to the Irwan et al. (2023), good rules and consistently applied will create a safe, comfortable, and harmonious dormitory environment for all residents.

In terms of activity planning, dormitory management needs to design programs that can improve the quality of life of residents. These programs can be social, cultural, or academic

activities that can help residents develop their potential and improve their social skills. Thus, the planning of this activity is not only a means of entertainment, but also an effort to create a conducive learning environment in the dormitory. According to Alhasni & Asfour (2022), well-designed activities will increase dormitory resident satisfaction and help them to better integrate into the dormitory environment.

Planning in dormitory management is not only limited to room planning, but also includes planning the overall organization of the dormitory. This organization has a wide range of responsibilities, including maintaining the cleanliness, neatness, and beauty of the rooms, as well as creating an environment that supports the formation of the character of students or students. In this context, Shahabul et al. (2022) stated that dormitory organizations must be able to formulate clear and consequential rules for their residents.

The regulations implemented in the dormitory are also an important part of organizational planning. According to Lawrence-Zúñiga (2015), these regulations not only aim to create order, but also to shape the character of the residents. Dormitory managers need to regulate these regulations in such a way that every action taken by residents has clear consequences.

In addition, dormitory organizational planning also involves making rules and penalties as a result of violations of existing regulations. According to Lawrence-Zúñiga (2015), the punishment imposed in the dormitory must be mandatory, so that every resident has an awareness of their responsibility. This is important to create a disciplined and safe environment for all dormitory residents.

In the context of dormitory management, the regulations and penalties applied must be fair and proportionate. This is in line with the opinion of Isnaini et al. (2020), who stated that fair and consistently applied regulations will create a harmonious and conducive dormitory environment for the development of students' character.

Thus, careful planning of the dormitory organization will help create a dormitory environment that is conducive to character formation and self-development of its residents. This is in line with the opinion of Timko & Moos (1991), which states that a well-organized boarding environment will increase resident satisfaction and help them to better integrate with the boarding environment.

### **Organizing**

Planning the organization of the dormitory also involves determining regulations and punishments as an effort to maintain the discipline of the residents. According to Rahmawati et al. (2023), the determination of clear rules and punishments can help create an orderly and safe environment for residents. In the context of the dormitory, the regulations made must be acceptable to all residents and the punishment imposed must be proportional to the violation committed to create an effective deterrent effect.

In addition, dormitory organizational planning also includes the establishment of an adequate organizational structure. According to Gadzali et al. (2023), the formation of a good organizational structure will facilitate coordination and communication between members of the organization. In the context of a dormitory, a good organizational structure will help ensure that every task and responsibility is clearly and efficiently divided between the dormitory administrator and the occupants.

Planning the organization of the dormitory also involves the development of programs that are in accordance with the needs of the residents. According to Muammar (2024), the development of effective programs will help create a boarding environment that is conducive

to the personal and social development of residents. These programs can be in the form of social, educational, or religious activities that can help develop the potential of residents optimally.

In addition, dormitory organizational planning also includes determining the budget and necessary resources. According to Obi et al. (2021), determining an appropriate budget will help ensure that activities in the dormitory can run smoothly and efficiently. In the context of dormitories, determining the right budget will help optimize the use of existing resources to achieve organizational goals.

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In addition, dormitory organizational planning also includes the establishment of an adequate organizational structure. According to Shakeri & Khalilzadeh (2020), the formation of a good organizational structure will facilitate coordination and communication between members of the organization. In the context of a dormitory, a good organizational structure will help ensure that every task and responsibility is clearly and efficiently divided between the dormitory administrator and the occupants.

Planning the organization of the dormitory also involves the development of programs that are in accordance with the needs of the residents. According to Gadzali et al. (2023), the development of effective programs will help create a boarding environment that is conducive to the personal and social development of residents. These programs can be in the form of social, educational, or religious activities that can help develop the potential of residents optimally.

In addition, dormitory organizational planning also includes determining the budget and necessary resources. According to Schuetz (2022), determining an appropriate budget will help ensure that activities in the dormitory can run smoothly and efficiently. In the context of dormitories, determining the right budget will help optimize the use of existing resources to achieve organizational goals.

Further research by Siivola (2024) shows that fair and consequential regulations will help create a harmonious dormitory environment. On the other hand, the punishment imposed must be mandatory and proportional, in accordance with the opinion of Taufik (2022), to enforce discipline in the dormitory environment.

Another aspect of hostel organization planning is the creation of regulations related to the safety and comfort of residents. According to Peters & Halleran (2021), regulations like this are needed to create a safe and comfortable environment for dormitory residents. This is important to maintain the welfare and satisfaction of residents, as conveyed by Blackwell & Bengtsson (2023), that the success of dormitory management can be seen from the level of satisfaction of its residents.

## **Implementation**

The implementation of dormitory management is a crucial stage that involves various steps to achieve the desired goals. Adi et al. (2021) underline the importance of implementation as a stage where the plans that have been made are carried out concretely. In the context of

dormitory management, implementation includes financial management, facility management, and the implementation of programs aimed at improving the quality of life of residents.

Boarding programs play an important role in creating a conducive environment for their residents. These programs must be designed and implemented properly. Programs such as social, educational, and religious activities can help dormitory residents develop themselves holistically. This thinking is supported by Tsemberis et al. (2004) who said that the right programs will motivate the members of the organization, including the dormitory residents, to achieve common goals.

In running these programs, it is important for dormitory management to pay attention to good financial management. McKinney (2015) emphasized that efficient and effective financial management is the key to success. Regular and transparent financial bookkeeping and strict supervision of the use of dormitory funds are crucial steps.

In addition, facility management also plays an important role in the quality of life of residents. Comfortable and safe facilities can increase resident satisfaction. Therefore, regular maintenance of facilities and timely repairs need to be carried out to maintain the quality of dormitory facilities.

Strict supervision is also needed in carrying out programs and activities in the dormitory. Research (2019) emphasizes that good supervision will help ensure that the planned programs can be implemented properly in accordance with the desired goals. Valadez & Bamberger (1994) also highlights the importance of regular evaluation and oversight to ensure that dormitory management goals are achieved and to identify areas that need improvement.

Financial management is a crucial aspect in the implementation of dormitory management. According to McKinney (2015), good financial management will ensure the efficient and effective use of existing resources. This is reinforced by other studies that state that regular and transparent financial bookkeeping and strict supervision of the use of dormitory funds are crucial steps to maintain the financial balance of dormitories.

In addition, facility management also plays an important role in the quality of life of dormitory residents. Comfortable and safe facilities can increase resident satisfaction. Therefore, regular maintenance of facilities and timely repairs need to be carried out to maintain the quality of dormitory facilities.

Other research also highlights the importance of good financial and facility management in dormitory management. According to Adi et al. (2021), efficient financial management and good facility management are the keys to success in ensuring comfort and safety for dormitory residents. In addition, Tsemberis et al. (2004) also emphasized that good management of facilities will help create a conducive environment for dormitory residents to develop holistically.

In this context, it is important for dormitory management to have a good financial management system, including regular and transparent financial bookkeeping and strict supervision of the use of dormitory funds. Similarly, regular maintenance of facilities and timely repairs need to be carried out to maintain the quality of dormitory facilities and increase resident satisfaction.

Supervision is an important stage in dormitory management which involves monitoring and evaluating various programs and activities in it. According to Taufik (2022), supervision is the process of collecting information related to operational activities to determine whether the activities are running in accordance with the plans and objectives that have been set. In the

context of dormitory management, effective supervision can help ensure that the programs that have been planned can be implemented properly in accordance with the desired goals.

Supervision in dormitory management not only involves monitoring existing programs, but also involves assessing the performance of management, cleanliness, security, and comfort of the dormitory environment. According to Siivola (2024), effective supervision can help identify potential problems or shortcomings in dormitory management so that corrective steps can be taken immediately.

In addition, strict supervision can also help prevent violations of applicable regulations in the dormitory. In a study by Valadez & Bamberger (1994), good supervision of dormitory residents' behavior can help create a safe, orderly, and comfortable environment for all residents.

Good supervision also involves a regular evaluation process. According to Attia et al. (2020), regular evaluations are needed to ensure that dormitory management goals are achieved and to identify areas that need improvement. As such, strict supervision and regular evaluation will help improve the overall quality of dormitory management.

### **Supervision**

Supervision in dormitory management is an important stage that ensures that all activities run according to the plan and goals that have been set. Sarbini et al. (2021) assert that supervision is a monitoring process that ensures activities are in accordance with plan, identifies potential problems, and takes corrective action. In dormitory management, effective supervision ensures that the management of the dormitory runs smoothly and in accordance with the desired objectives.

One of the key aspects of supervision in dormitory management is the monitoring of the security and cleanliness of the dormitory environment. The Li et al. (2021) highlights the importance of supervision of security, including monitoring access to and from the dormitory and handling emergency situations. Meanwhile, supervision of dormitory cleanliness involves monitoring public facilities and residents' rooms to maintain the health and comfort of residents.

Supervision also involves evaluating the performance of the dormitory management as a whole. Emami & Sadeghlou (2021) emphasizes that this evaluation includes the achievement of goals, the use of resources, and the satisfaction of residents. The results of the evaluation are the basis for identifying areas of improvement and developing improvement strategies. In the context of communication, Kabus & Dziadkiewicz (2022) highlights the importance of effective communication between dormitory managers and residents. Good communication helps identify problems and find the right solutions. In addition, effective leadership is also needed to motivate residents and create a conducive boarding environment.

Effective supervision also requires the active participation of dormitory administrators and residents. Roestamy et al. (2022) emphasized that dormitory administrators must ensure that rules and procedures are followed correctly by residents. On the other hand, residents must also comply with the rules and report problems or violations to the dormitory management. In implementing supervision, Supervisor emphasizes the use of technology to monitor dormitory activities. Technologies such as CCTV and smart security systems can help detect problems quickly. Training of dormitory employees is also important to implement effective supervision.

A thorough evaluation of dormitory management performance plays a crucial role in ensuring operational effectiveness and efficiency. According to Dwyer (2022), this evaluation integrates several important factors, such as goal achievement, resource use, and resident satisfaction. In this context, goal achievement includes the extent to which the dormitory achieves certain pre-set targets, such as the level of security, order, and quality of service. Meanwhile, the use of resources includes efficiency in the management of dormitories, such as the use of funds, labor, and facilities. The evaluation should also consider the satisfaction of the residents, as this reflects the extent to which the needs and expectations of the residents are met by the dormitory management.

Dormitory management performance evaluation also plays a role in identifying areas that need improvement. The results of a comprehensive evaluation can provide valuable insights into the weaknesses and challenges faced by hostel management. Thus, management can develop appropriate improvement strategies to improve the quality of service and resident experience. The emphasis on performance evaluation is also consistent with the opinion of Alrae (2024), which underlines the importance of the control cycle in management, where evaluation plays a crucial stage in identifying non-conformities and establishing corrective measures.

In the context of dormitory management supervision, the active participation of dormitory administrators and residents is the main key in ensuring its effectiveness. That dormitory administrators need to ensure that the rules and procedures that have been established are followed with discipline by residents. On the other hand, residents also have the responsibility to comply with existing rules and report any problems or violations that occur to the dormitory management for follow-up. A collaborative approach like this is important to create a safe, orderly, and comfortable dormitory environment for all residents.

In the era of increasingly advanced information technology, the application of technology can also increase the effectiveness of dormitory management supervision. Modern surveillance can involve the use of closed-circuit television (CCTV) and smart security systems to monitor occupant activities in real-time. This technology can help detect potential problems or unwanted events quickly, so corrective action can be taken immediately. In addition, the importance of training and development of dormitory employees in implementing effective supervision. This training not only improves the skills of employees in monitoring dormitory activities, but also helps them in handling conflicts and emergency situations better.

In addition, supervision in dormitory management can also be improved through a participatory approach involving all stakeholders, including dormitory administrators, residents, and other related parties. In this context, the active participation of residents in supervising their own dormitory activities can help prevent violations and increase their sense of responsibility towards the dormitory environment. Thus, effective supervision of dormitory management is not only the responsibility of dormitory management, but also involves the active participation of all residents to create a safe and comfortable dormitory environment.

## **Conclusion**

effective dormitory management is crucial for creating a conducive living environment for residents. The four management functions of planning, organizing, implementing, and supervising play key roles in ensuring the smooth operation of dormitories. Planning involves setting rules and regulations to maintain order, while organizing entails assigning responsibilities to residents. Implementation involves executing the established programs, and supervision ensures that these programs are being followed and are effective. Moreover, the success of dormitory management also relies on active participation from both dormitory staff

and residents. Staff need to enforce rules consistently and fairly, while residents must adhere to these rules and report any issues promptly. Technology, such as CCTV and smart security systems, can enhance monitoring and security efforts. Continuous training and development of dormitory staff are essential for effective management. This training should focus on monitoring skills, conflict resolution, and emergency response. Additionally, a participatory approach involving all stakeholders, including staff, residents, and relevant parties, can further improve management practices.

### Suggestion

This research has many shortcomings, especially for data sources from books and limited time to conduct research. The researcher suggested that the next researcher increase the number of literature sources so that the research becomes more complete.

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